Visitor Status and ​Non-Resident Eligibility​

Learning Objective:​Describe visitor status and ​non-resident eligibility​

Visitor Status​

When a person is eligible for ADA Paratransit service in one community, they can use ADA Paratransit service in other cities under “Visitor ” status.

Visitor ​Status Remember, ADA Paratransit is service that corresponds to a fixed route bus system. A community that does not offer a city bus system will not be able to offer ADA Paratransit services. ​

Visitor Status:Hugo

Hugo, who is deaf and visually impaired, is an ADA Paratransit user in Paducah, Kentucky. Hugo visits Frankfort, Kentucky for a disability advocacy event.He uses ADA Paratransit while in Frankfort.

Visitor Status:Hugo

When Hugo is a visitor in cities that do not have a city bus system, he does not have access to ADA Paratransit.

Visitor ​Status:

A visitor presenting documentation of ADA Paratransit eligibility elsewhere must be treated as eligible. ​

Rider ID card​

Eligibility letter​

Visitor Status Limits​

Visitor status is good for up to 21 days of use in a given location per year. ​

Visitors who wish to continue use of ADA Paratransit service beyond 21 days may apply for non-resident eligibility.

Non-Resident Eligibility​​

A person does not have to live within the community in order to use paratransit services.​

Anyone can apply to use ADA Paratransit within a service area through “Non-Resident Eligibility.” ​

Non-Resident Eligibility

Applications for non-residents must be processed just like those of area residents. ​

Non-Resident Eligibility: Maya

Maya is a high school student who enjoys competing in 5K races in her wheelchair.

Maya lives in a small town in Eastern Kentucky that does not have a city bus system or ADA Paratransit service.

Non-Resident Eligibility: ​Maya ​

Maya’s mom and step-dad help her apply for ADA Paratransit non-resident eligibility in a nearby city. ​

During summer break, Maya’s parents bring her to a city that offers ADA Paratransit. Maya gets comfortable using the service independently. ​

Upon graduation, Maya plans to leave home to attend college in a city that offers public transportation.​